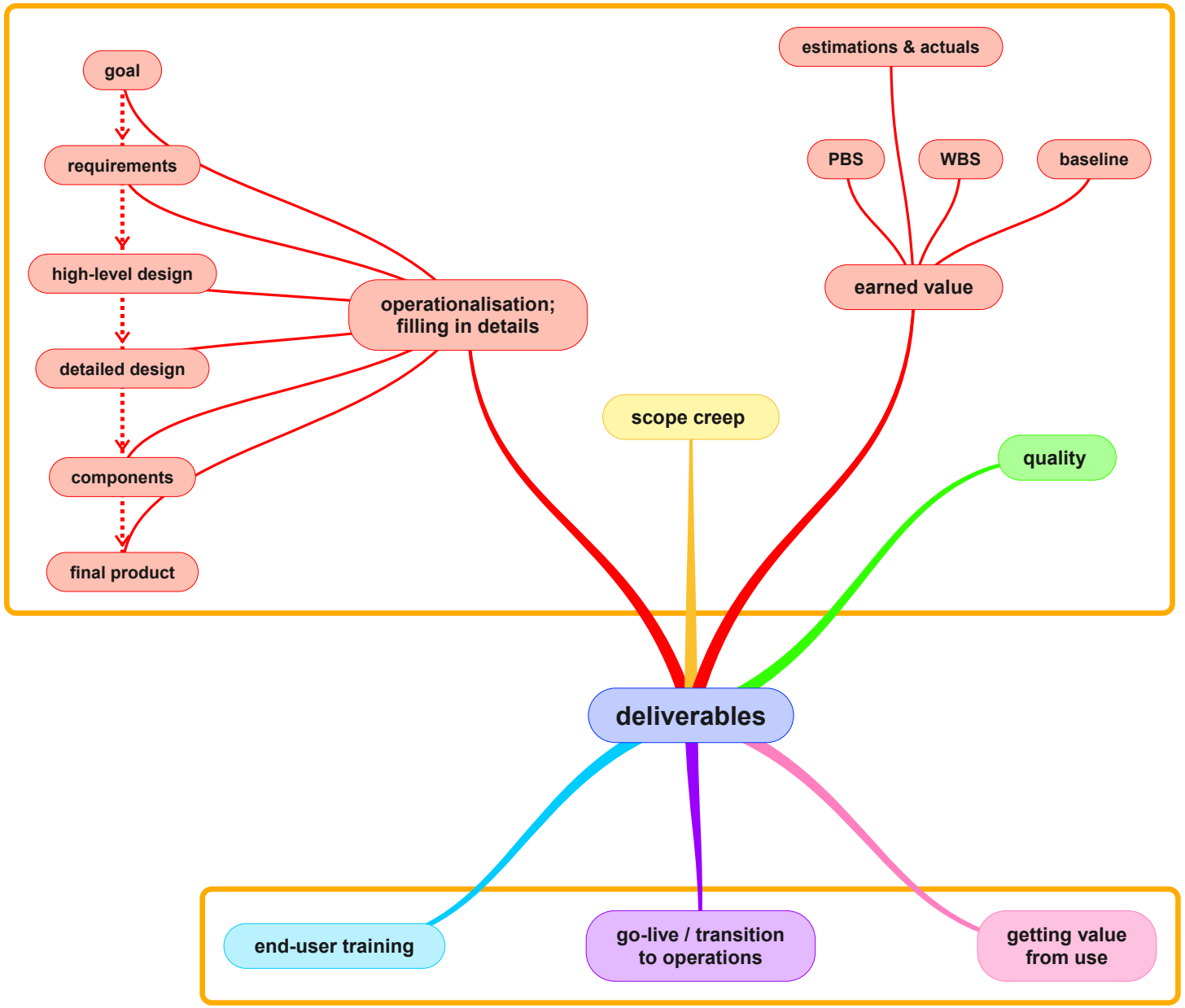
goal
requirements
high-level design
detailed design
components
final product
operationalisation; filling in details
estimations & actuals
PBS
WBS
baseline
earned value
scope creep
quality
deliverables
end-user training
go-live / transition to operations
getting value from use